Borough of Manhattan Community College
College Assistant, IT Support Assistant (Hourly),
Sign Language Interpreter, and Tutor
Employee Handbook

Last updated: October 22, 2019
LAM
Welcome, to the Borough of Manhattan Community College (BMCC)! As you become familiar with our culture and mission, we hope you will take advantage of opportunities to enhance your career and further BMCC’s goals.

The information outlined in this handbook was designed to provide an overview to College Assistants, Sign Language Interpreters, Tutors, IT Support Assistant (hourly), and their Supervisors, in regards to BMCC’s history, policies, procedures, practices, and guidelines. This handbook is for informational purposes only. You should direct any questions regarding this handbook to the Office of Human Resources.

Mission Statement
The Borough of Manhattan Community College is a vibrant, pluralistic learning community committed to the intellectual and personal growth of students. Working closely with organizations across New York City and beyond, we prepare students from around the globe for degree completion, successful transfer, career achievement, lifelong learning, and civic participation.

Strategic Goals
1. Strengthen college readiness and improve the effectiveness of developmental offerings.
2. Improve the student experience.
3. Facilitate timely degree completion, graduation, and transfer.
4. Prepare students for 21st-century careers and to contribute to workforce development in New York City.
5. Cultivate institutional transformation, innovation, and sustainability.

Founded in 1963, BMCC was initially located on two floors of a commercial building in Midtown Manhattan. It opened its doors on September 24, 1964, as a small, primarily business-oriented, Community College. In January 1983, a building was constructed in lower Manhattan to serve as the school’s main campus.

Karrin E. Wilks became Interim President of BMCC on Sept. 1, 2018.

The BMCC Main Campus, located at 199 Chambers St., is where the facility and most of the administrative offices are located (i.e., Human Resources, Academic Affairs, and Student Affairs).

Fiterman Hall, located at 245 Greenwich Street, was donated to the College in September 1993. The building, severely damaged in the aftermath of the World Trade Center tragedy, was re-opened on August 27, 2012. The Accounting, Business, and CIS departments are located in Fiterman Hall.

BMCC Learning Academy, ASAP, COPE (College Opportunity to Prepare for Employment), Instructional Technology, G.S.I Program, and the Public Affairs Offices are located at 70 Murray Street.

The Center for Continuing Education & Workforce Development is located at 25 Broadway.

255 Greenwich Street is now home to BMCC Express. This one-stop center provides greater access to a broad range of student services in a centrally located area.

The Manhattan Educational Opportunity Center (MEOC) is located at 163 West 125th Street. The MEOC, funded by the State University of New York University Center for Academic and Workforce Development (UCAWD), has been administered by the BMCC during its entire history.

Today, BMCC is alive with ideas and innovations, offering more than 40 academic programs. It awards three degrees: the Associate in Arts (A.A.), the Associate in Science (A.S.), and the Associate in Applied Science (A.A.S.). BMCC is now the largest Community College in the City of New York. It serves over 25,000 full-time and part-time students per semester.
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Who’s Who in BMCC

Karrin Wilks, Interim President
Erwin J. Wong, Acting Provost
Vacant, Vice President, Administration and Planning
Marva Craig, Vice President, Student Affairs
Meryl Kaynard, Acting Special Counsel and Labor Designee
Vacant, Vice President, College Advancement
Joseph Spadaro, Vice President, Technology
Diane Walleser, Vice President for Enrollment Management
Elena Samuels, Assistant Vice President for Finance
Michael Hutmaker, Dean of Student Affairs
Sunil Gupta, Dean of Continuing Education & Workforce Development
Christopher Shults, Dean of Institutional Effectiveness and Strategic Planning
John Montanez, Dean for Sponsored Research & Grants
Jim Berg, Associate Dean of Faculty
Janice Zummo, Assistant Dean for Academic Support Services
Anthony Watson, Executive Director of Manhattan Educational Opportunity Center (MEOC)
Odelia Levy, Chief Diversity Officer & Special Advisor to the President
Jorge Yafar, Assistant Vice President for Facilities
Orientation

Orientations for part-time classified employees are given each semester. The Office of Human Resources will inform you of the specific date, time, and place. Please retain this handbook as a reference tool. If you have unanswered questions, you may call the Office of Human Resources at 212-220-8300, or visit Room S717.

Employment Classification

All hourly appointments are subject to financial ability and approval.

College Assistants & Tutors

College Assistants & Tutors, unless grandfathered into the position, can work a maximum of 20 hours a week and a total of 1040 hours per fiscal year (July 1-June 30) within BMCC and, or, CUNY per the White-CA_2009-2016_2009-2017_and_2010-2017. Once the maximum amount of hours (1040) is reached within a fiscal year, College Assistants are no longer able to work in any part of the College or CUNY System. Employment may resume at the start of the following fiscal year. There are no promotions or transfers to other departments in this title.

College Assistants who continuously work 20 hours per week are eligible for City Health Benefits. College Assistants who work at least 17 ½ hours weekly are eligible for Union Benefits. For additional information regarding benefits, contact the Benefits Manager in the HR Office or visit the HR Benefits web page.

Tutors MUST provide an official transcript showing their highest degree earned. Until the official transcript is received, there may be a delay in the processing of the appropriate pay rate. No retroactive payments will be made.

Sign Language Interpreter

Sign Language Interpreters can work a maximum of 32 hours per week.

Sign Language Interpreters who continuously work 20 hours per week are eligible for City Health Benefits. Interpreters who work at least 17 ½ hours weekly qualify for Union Benefits. For additional information regarding benefits, contact the Benefits Manager in the HR Office or visit the HR Benefits web page.

IT Support Assistants (hourly)

IT Support Assistants (hourly) are able to work a maximum of 32 hours per week. As this is a competitive classification, IT Support Assistants (hourly) are appointed in six (6) month intervals.

IT Support Assistants (hourly) who maintain continuous employment status and are consistently scheduled to work between 20 and 32 hours per week, are eligible for Union and City Health Benefits. For additional information regarding benefits, contact the Benefits Manager in the HR Office or visit the HR Benefits web page.
Job Description

College Assistant and Tutor

General Duties and Responsibilities

Under supervision, a College Assistant performs miscellaneous clerical, administrative, research, or other work related to the operation of BMCC departments in a part-time or limited capacity. **There is one Assignment Level for this position and no lines of promotion. This position is classified in a non-comp class.** The maximum tenure for any employee in this hourly position is 20 hours per week and a maximum total of 1040 hours per fiscal year (July 1–June 30). The following description outlines some typical assignments and related duties that may be assigned.

Qualification Requirements

The College Assistant must demonstrate sufficient skills to perform the duties of the assigned tasks.

General Work Tasks

A College Assistant performs routine clerical work, answers telephone calls, maintains records, operates office machines (such as copier), sorts and distributes mail, acts as a messenger, and performs related tasks as required.

College Assistants may also be required to:

- Type letters, memoranda, charts, and similar materials.
- Act as a cashier.
- Perform clerical library work, such as sorting and shelving books, performing data entry into library systems, or binding books and periodicals.
- Assist in instructional programs, including tutoring and aiding students in areas such as reading and mathematics.
- May assist in speech and hearing therapy, provide musical accompaniment, and distribute and collect physical education equipment.
- Enter and maintain departmental records such as inventory control records, rosters, directories, and schedules.
- May operate computers, computer software, and other electronic equipment in performing assigned tasks.

Sign Language Interpreter

General Duties and Responsibilities

Employees in this title provide various interpretation services for students who are deaf or hard of hearing. These employees facilitate communication between spoken and signed languages for and between deaf or hard of hearing students and faculty, staff, and other students. Employees in this title interpret a broad range of content areas covered in the liberal arts, technical, and other curricula offered by the various CUNY colleges. Employees may perform other related duties, and on occasion, may provide similar services to college employees. There are four (4) levels to this title and are conducted in spoken English and, or, American Sign Language.

Qualifications: (Each consecutive level MUST include the qualifications of the prior level)

- **Level I:** high school diploma, or equivalent, and must have fluency in both English and American Sign Language.
- **Level II:** Associate’s degree, or equivalent credits, and have completed a Basic Interpreter Training Program at a recognized institution, or have passed the Interpreter Examination administered by the New York State Vocational and Educational Services for Individuals with Disabilities or equivalent.
- **Level III:** Have a certificate of proficiency issued by the National Registry of Interpreters for the Deaf (RID) (www.rid.org); or certification of proficiency issued by the National Association of the Deaf (NAD) (www.nad.org).
- **Level IV:** Must possess a baccalaureate degree.
General Work Tasks (Each consecutive level MUST include the qualifications of the prior level)

- **Level I**: Interpreters are expected to work effectively with a diverse and multicultural student body. They will interpret from spoken language to signed language and the reverse in one-on-one sessions in the classroom. The classroom settings will deal with predictable levels of subject matter complexity; or in group sessions such as laboratory and tutorial.

- **Level II**: Interprets alone in certain situations as deemed appropriate by a supervisor. They will be involved in classroom, or academic settings that deal with more unpredictable levels of subject matter complexity or that require more interaction between student and instructor.

- **Level III**: Interprets specialized or precise language, or frequent alternation of speakers and languages. May interpret in situations requiring inordinate complexity and precision of language in activities involving public platform communications.

- **Level IV**: Mentor and model professional standards in regards to skills and behavior, and may assist in the screening of prospective interpreters. Provide training and mentoring to staff, other hourly interpreters, and student interns. Interpret in situations requiring preparation of budgets, projections, and financial reports.

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**IT Support Assistant (hourly)**

**General Duties and Responsibilities**

Under direct supervision assists with routine operations and problem resolution of computing and, or, communications functions. The IT Support Assistant performs work in technical support areas, applications development, operations, help desk, and similar environments. As well as in the field where equipment may be located.

**Qualification Requirements**

- Candidates must possess a High School Diploma, GED, or equivalent.
- Candidates must possess eighteen months of related full-time work experience, or an equivalent combination of work experience and education beyond the High School Diploma.
- Demonstrated English language proficiency, including the ability to speak, read, write, and understand English well enough to meet minimally acceptable performance standards set for the job tasks.
- A Motor Vehicle Driver’s License, valid in the State of New York, may be required for some, but not all, positions.

**General Work Tasks**

**Routine Operations;** Operate, transport, makes minor adjustments to, and help install and configure equipment such as:

- Assist with data storage operations. Transfer data from one medium/format to another. Perform routine backup and recovery tasks.
- Transport and, or, transmit designated data in any format to other locations as directed.
- Maintain records, such as inventory and records of assignment and use of technical equipment.

**Problem Resolution**

- Communicate with technology users and other technical staff to understand the details of work assignments and the nature of the issue.
- May log or document problem reports, enter data into or operate computer-based systems in performing work, including problem logs and help desk systems. Inform a supervisor or designated contact for repairs.
- Document findings and actions taken in appropriate logs.
- Follow-up to assure problems have been resolved.
- May perform simple repairs such as replacing a faulty computer, peripheral and communications equipment and, or components (e.g., boards, cards, monitors, cables, communications circuits).
- Provide timely and efficient service.
Upon Hire

Once a position has been offered and accepted you, the new employee must complete the new hire documents. You should not begin a work assignment until the employment process is completed and all documents, including the Personnel Action Form (PAF) provided by your Department Head, are received in the Office of Human Resources. Your Department Head should provide you with your appointment start and end date and your weekly scheduled hours.

The new hire documents are only accessible on the [BMCC HR web page](http://bmcc.cuny.edu/hr). The College Assistants and Tutors new hire packet must be printed single-sided and brought to the Office of Human Resources before your start date. As outlined in the new hire packet, in addition to the packet itself, you must bring with you:

- The documents required to complete the I9 form, which must be completed within three (3) days of your start date.
  - The I9 is a federal document, mandatory under federal law, needed to verify both your identity and employability.
- Your original social security card.
  - This document is needed for payroll purposes only.
- A copy of your schedule of classes, unofficial transcript, or bursars receipt, for the current semester, which shows the credits per class as evidence of full-time BMCC student status.
  - If you are a tutor, you MUST provide an official transcript showing your highest degree earned. Until the official transcript is received pay rate is the lowest tutor rate. The appropriate rate will be applied effective the date your transcript is received. No retroactive payments will be made.
- A copy of the fingerprinting receipt. (If you are a full-time BMCC student this DOES NOT apply to you).
  - Instructions on the fingerprinting procedure may be found in the onboarding packet. (Costs are subject to change)
  - If you are not a full-time BMCC student, or you are a student at another CUNY University, you MUST provide the fingerprinting receipt.
- The CUNY Processing Fee. This is a one-time CUNY fee, not a BMCC fee, and only applies to employees working over 239 hours per fiscal year (July 1-June 30).
  - For College Assistants and Tutors, the $15.00 fee is payable by cash or money order at the Bursar’s Office. The Bursars receipt MUST be brought to the HR Office so that a copy may be placed in your permanent folder.
  - The Sign Language Interpreter and IT Support Assistant’s (hourly) fee ranges from $15.00-$25.00 depending on your hourly rate. The fee is payable by cash or money order at the Bursar’s Office. The Bursars receipt MUST be brought to the HR Office so that a copy may be placed in your permanent folder.
    - Your HR representative will advise you on the exact amount of the processing fee.

If you need computer, copier, or room access, your supervisor must complete the Computer Help Desk Form and submit it to the Help Desk, located in room S141.

If you are not a BMCC student, once all paperwork is received and entered into CUNYFirst, you may obtain a Staff ID from room S141. BMCC students are not eligible for a staff ID.

1. New refers to an employee who has never worked for BMCC, in any department, prior to the current appointment.
2. A copy of your schedule of classes must be submitted to the Office of Human Resources for every semester you are employed. Once you are no longer a full-time student, you must have the fingerprinting done, and the receipt brought to the HR Office.
Attendance
You are expected to arrive on time and be ready to work your scheduled shift. If you will be absent for any portion of, or an entire day, or, if you are unable to arrive on time, you must contact your direct supervisor as soon as possible.

Workplace Policies

Work Week and Hours of Work
The standard workweek is 12:00 a.m. Sunday through 11:59 p.m. Saturday. Office hours may vary depending on the department but are usually 9:00 a.m. to 5:00 p.m. Individual work schedules may vary based on the needs of each department. You are expected to work the shifts given to you by your supervisor. You may not change a work schedule without prior approval.

Undocumented Leave: is measured as repeated absenteeism, tardiness, and, or, early departures without notification and appropriate documentation (i.e., doctor’s notes, or Application for Leave Forms). Repeated or excessive undocumented leave may result in disciplinary actions up to and including termination.

- Failure to arrive for your scheduled shift without providing a timely explanation may result in disciplinary actions up to and including a formal written warning placed in your employee file.
- Failure to notify your direct supervisor of late arrival or early departure without providing a timely explanation may result in disciplinary actions up to and including a formal written warning placed in your employee file.

Lateness and Early Departure
BMCC complies with the City of New York Department of Personnel lateness policy. This policy states that you, the employee, be penalized (receive a salary deduction) for lateness above 6 minutes. Reported lateness of fewer than six minutes may not result in a salary deduction but is still subject to disciplinary review.

Following are the lateness penalties in effect for employees in all previously noted titles:

<table>
<thead>
<tr>
<th>Lateness</th>
<th>Penalty</th>
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<tbody>
<tr>
<td>7-10 min.</td>
<td>15 min.</td>
</tr>
<tr>
<td>11-20 min.</td>
<td>30 min.</td>
</tr>
<tr>
<td>21-35 min.</td>
<td>45 min.</td>
</tr>
<tr>
<td>36-50 min.</td>
<td>1 hr.</td>
</tr>
<tr>
<td>51-1 hr. 6min.</td>
<td>1.15 min.</td>
</tr>
</tbody>
</table>

After that, like multiples are added in 15-minute intervals.

You are expected to work your entire shift. The six (6) minute grace period does not apply to the end of your workday. If you clock out before your scheduled time, you may be subjected to disciplinary actions.
Overtime
When required, you may be asked to work beyond your scheduled hours. Per the provisions in your respective union contracts, you will be compensated for all approved overtime hours after working 40 hours in a workweek. Paid leave time, such as annual, sick, and jury duty does not apply toward time worked. All time worked beyond the scheduled hours must be approved in advance by a supervisor or manager.

*It is important to note that all overtime hours are included in the total that College Assistants and Tutors are allotted, 1040 per fiscal year (July 1-June 30).

Meal Breaks
The breakdown is as follows:

- If you work less than 5 hours per day, you do not qualify for a meal break.
- If you are working between 5 to 6 hours per day you are entitled and are required to, take a ½ hour break. The break must be scheduled during the workday to break up the total number of hours worked. This break will be deducted from your worked time.
- If you are working over 6 hours per day, you qualify for and are required to take a one (1) hour break. The break must be scheduled during the workday to break up the total number of hours worked. This break will be deducted from your worked time.

Time Records
You are required to complete accurate weekly time reports showing actual time worked. These records are required by governmental regulations and are used to calculate regular and overtime pay. At the end of each week, you and your department’s designee for timekeeping must sign your timesheet attesting to its correctness before bringing it to the Office of Human Resources for processing.

If you are using the finger touch timekeeping system (Kronos), you must clock in and out at your regular assigned work location. The only allowed exception is if you are attending a meeting at another building. In that instance, you may use the Kronos system there to record your time. Your supervisor must initial the punch in or out.

If you are not using the finger touch timekeeping system (Kronos), a manual timesheet must be submitted. The manual timesheets may be obtained in the HR Office, or from the HR website under Forms.

**Note:** Credit for time worked will not be given to you if you neglect or forget to record time on your timesheet(s). In the event you have a problem or realize that a start or end time was not logged with the timekeeping system (Kronos), the start or end time must be written in on the timesheet. Additionally, an explanation of what happened must be noted on the bottom of the timesheet and initialed by you and your direct supervisor.

Paychecks
You are on a biweekly pay schedule and are paid on Fridays. Under the procedures of the City and The City University of New York, College Assistants, Sign Language Interpreters, Tutors, and IT Support Assistants (hourly) have a two-week payroll lag. Once your appointment ends, the two-weeks pay will be included in the final paycheck.

Additionally, there can be a delay of up to one month in the issuance of your first paycheck. Reasons include, but are not limited to:

- missing timesheets
• incomplete employee paperwork
• missing documents or processing fee
• or your Personnel Action Form (PAF) was either not received or needed correction.

Once all missing documents are received, you will receive payment on the next available payroll for all owed time.

If payday falls on a federal holiday, you will receive your paycheck on the preceding workday.

You may elect Direct Deposit of your paychecks. The application for direct deposit, with either a voided check or a letter from the bank providing checking, or savings account information, must be submitted to the HR Office. It may take up to two (2) paychecks for the direct deposit to be activated. If you do not have Direct Deposit, checks are available at the Bursars Office; room S330 after 3:30 PM, Thursday’s before the pay date.

**Change of Address**

If you move a completed change of address form must be submitted to the HR Office to update the payroll and transit benefit systems. Amending the information in CUNYFirst through self-service **will not** update the change in the networks outside of BMCC. You are responsible for notifying the Union (DC37), TIAA, and NYCERS of the change of address directly.

*Note: Not updating your address may negatively impact your ability to receive valuable information and documents (i.e., W2, re-appointment letter).

**Separation from Employment**

In all cases of voluntary resignation (one initiated by you the employee), you are asked to provide written notice to your supervisor(s) at least ten (10) working days in advance of the last day of work. The ten (10) days must be actual working days. Holidays and paid time off (PTO) will not be counted toward the 10-day notice. Employees who provide the requisite amount of notification will be considered to have resigned in good standing and potentially eligible for rehire.

In addition to notifying your supervisor(s), you are required to complete the [Employee Clearance Checklist and Exit Interview Form](#). Available in the HR Office as well the HR website, it **must be** submitted to the HR Office on the last day of employment, along with a copy of the resignation letter. Any questions regarding the disbursement of unused vacation time and final pay should be directed to your timekeeper at that time.

If you have questions about the continuation of benefits, you will need to speak with the Benefits Manager, before the last day of work.

**All hourly appointments are subject to financial ability and approval.**
Time Off and Leaves of Absence

Vacation: College Assistants, Sign Language Interpreters, and Tutors
For the above titles annual leave is accrued at the following rates:

- For years 1-4, after 500 hours have been accumulated, annual leave will be earned at the rate of 1 hour for every 15 hours worked.
- After your 5th Year, annual leave is earned at the rate of 1 hour for every 11 hours worked; and the 500-hour accumulation is waived. Annual leave hours may be used as accrued.

You are urged to use any earned annual leave. To request annual leave, you must fill out the Application for Leave Form available in the HR Office or on the HR website.

You are not able to carry over annual leave. If, after using your earned time, there is time left, you will be paid for hours not used in a given fiscal year (July 1-June 30). Pay-out for unused earned time will be at the beginning of the new fiscal year. Payment is included in the last paycheck in July.

If your employment terminates, and you have un-used accrued vacation time during the fiscal year of the termination, you will receive payment for all unused vacation time after all separation paperwork has been received.

Vacation: IT Assistants (hourly)
The minimum number of hours per week required to receive leave is 17.5 hrs per week. Annual leave will be earned at the rate of 1 hour for every 15 hours worked. After your 5th Year, annual leave is earned at the rate of 1 hour for every 11 hours worked.

IT Assistants (hourly) are required to complete 500 assigned work hours during each fiscal year (July 1-June 30) before using approved annual leave as it accrues. In the event of a service break of more than one (1) year, you will be required to complete 500 assigned work hours before you are permitted to use any approved annual leave as it accrues.

You are urged to use any earned annual leave. To request annual leave, you must fill out the Application for Leave Form available in the HR Office or on the HR website.

You are not able to carry over annual leave. If, after using your earned time, there is time left, you will be paid for hours not used in a given fiscal year (July 1-June 30). Payment for unused earned time will be at the beginning of the new fiscal year. Payment is included in the last paycheck in July.

If your employment terminates, and you have un-used accrued vacation time during the fiscal year of the termination, you will receive payment for all unused vacation time after all separation paperwork has been received.
Sick Leave: College Assistants, Sign Language Interpreters, and Tutors

Important Note: The above titles must accrue 500 hours worked (per fiscal year) before they are eligible to use any accrued Sick Leave.

- Sick leave hours are accrued at the rate of 1 hour for every 20 hours worked after 500 hours have been accumulated.
  - A doctor’s note should be brought in at all times, especially when using the sick time before or after a holiday.
- Sick leave not used from one fiscal year to the next will be carried over into the next fiscal year if employment is continued.

Sick days are not intended to be used as a substitute for vacation days. Sick days may be used if an employee needs to provide care for a family member who is ill. They may also be used if an employee needs time off for scheduled medical procedures.

Sick days taken before or after a holiday will not be paid unless the employee provides a doctor’s note.

If an employee misses three (3) or more consecutive days because of illness, BMCC requires the employee to provide a physician’s written permission to return to work. Except as required by state law, unused sick days are forfeit when an employee’s employment ends for any reason; they will not be paid out.

Sick Leave: IT Support Assistant (hourly)
The minimum number of hours per week required to receive leave is 17.5 hrs per week. Sick leave hours are accrued at the rate of 1 hour for every 20 hours worked. IT Assistants (hourly) are required to complete 500 assigned work hours during each fiscal year (July 1-June 30), before being permitted to use approved sick leave as it accrues. The accrual of 500 hours applies to personal use and the maximum of three (3) days of sick leave allowed to care for an ill family member.

Holidays (all titles)
Important Note: You are not eligible for Holiday pay. Annual Leave is only earned for time worked, and 500 hours must be accrued (per fiscal year) before you are eligible to use any earned annual leave. Hours are not unlimited but based on the hours accumulated. If you have earned annual leave, it may be used as holiday pay. Your timekeeper, located in the HR Office room S717, will be able to provide you with your leave balances.

BMCC observes the following holidays:

- Labor Day
- Columbus Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Eve
- Christmas Day
- Workday directly before or after Christmas (depending on the day of the week for Christmas)
- New Year’s Eve
- New Year’s Day
- Workday directly before or after New Year’s (depending on the day of the week for New Year)
- Martin Luther King Jr. Holiday
- Presidents’ Day
- Memorial Day
- Independence Day

If one of these holidays falls on a Sunday, it will be observed on the following Monday. If the holiday falls on a Saturday, CUNY determines whether the preceding Friday or the following Monday is the substitute holiday.
Semester Breaks
Winter (December 23rd-January 30th); Spring (Approx. 4th week in March- 1st week in April), Summer (approx. May 30th –Aug 15th).

Religious Observances
BMCC will seek to provide reasonable accommodations for individuals' religious observances. Employees who need time off to observe religious practices or holidays not already scheduled by the College should speak with their supervisor. Employees may be able to switch a scheduled day with a co-worker or take vacation time (if they have time earned) to accommodate their needs.

Family and Medical Leave
BMCC complies with the federal Family and Medical Leave Act (FMLA). FMLA requires employers to grant unpaid leaves of absence to qualified workers for certain medical and family-related reasons. BMCC abides by any state-regulated leave laws. The more generous of the two laws will apply to the employee if the employee is eligible under both federal and state laws.

Please note there are many requirements, qualifications, and exceptions under the FMLA regulation. Contact the HR Office to discuss any questions and obtain needed forms.

Military Leave
BMCC supports the military obligations of all employees and grants leaves for uniformed service in accordance with applicable federal and state laws. If you need time off for uniformed service, you should immediately notify the HR Office and your supervisor, who will provide details regarding the leave. If you are unable to provide notice before leaving for uniformed service, a family member should notify your supervisor as soon as possible.
Upon return from military leave, you will be granted the same seniority, pay, and benefits as if you had worked continuously. Failure to report to work within the prescribed time after completion of military service will be considered a voluntary termination.
All employees who enter military service may accumulate a total absence of 5 years and still retain employment rights.

Bereavement Leave
If you have more than three (3) months’ service, you may take up to three (3) days of paid bereavement leave upon the death of a member in your immediate family. “Immediate family members” are defined as a spouse, domestic partner, parents, stepparents, mother-in-law, father-in-law, siblings, children, stepchildren, grandparents, or grandchildren. BMCC requires verification of the need for the leave. Your supervisor and Human Resources will consider this time off on a case-by-case basis.

Jury Duty/Court Appearance
BMCC supports you in your civic duty to serve on a jury. You must present any summons to Jury Duty to your supervisor and the HR Office as soon as possible after receiving the notice. If summoned to Jury Duty in New York
State/New York City Courts, you are eligible to be paid the current juror fee for the first three days if you are scheduled to work and earn more than the fee. If you are not scheduled to work, you will not be paid. The current jury fee is $40 per day for all New York State, Town and Village Courts. If released from jury duty after 4 hours or less of service, you must report to work for the remainder of that working day.

Time for an appearance in court for personal business will be your responsibility. You must use vacation days for this purpose.

**Time Off for Voting**
BMCC recognizes that voting is an integral part of being in a community. In almost all cases, you will have sufficient time outside working hours to vote. If, for any reason, you think this will not be the case, contact your supervisor to discuss scheduling accommodations.

**Workplace Guidelines**

**Job Performance**
Communication between you and your supervisors or managers is crucial. Discussions regarding job performance are ongoing and often informal. You should initiate conversations with your supervisors if you feel that additional feedback is needed. Performance reviews are conducted annually in May. These reviews include a written performance appraisal and discussion between you and your supervisor about job performance and expectations for the coming year.

**Outside Employment**
You are permitted to work a second job as long as it does not interfere with your job performance at BMCC. You are expected to work your assigned BMCC schedule(s). Secondary employment will not be considered an excuse for poor job performance, absenteeism, tardiness, leaving early, or refusal to work overtime or different hours. If outside work activity causes or contributes to job-related problems, it must be discontinued, or you may be subject to disciplinary action, up to and including termination.

**Access to Personnel Files**
Your employee files are maintained by the Office of Human Resources and are considered confidential. Upon request, current, and former employees may view their Personnel records in the HR Office. Managers and supervisors may only have access to personnel file information on a need-to-know basis. Representatives of government or law enforcement agencies, in the course of their duties, may be allowed access to file information.

**Dress and Grooming**
BMCC realizes you are usually going to, or coming from, class. However, your position does represent BMCC, and it is essential to project a professional image of our faculty, staff, students, visitors, and coworkers. You are expected to dress in a manner consistent with good hygiene, safety, and good taste. Please use common sense. Direct any questions or concerns regarding the appropriateness of attire to the Office of Human Resources.
Computers, Internet, Email, and Other Resources
BMCC provides a wide variety of communication tools and resources to you for use in running day-to-day business activities. All college-provided technology use should be reserved for business-related matters during working hours. All communication using these tools should be handled professionally and respectfully.

You should not have any expectation of privacy in your use of your BMCC work computer, phone, or other communication tools. All communications made using college-provided equipment or services, including email and internet activity, are subject to inspection by BMCC. There are computers in the communal areas of the College which allow you to check personal e-mails or surf the web, and you are encouraged to use them.

Social Media Acceptable Use

*Note:* As used in this policy, “social media” refers to blogs, forums, and social networking sites, such as Twitter, Facebook, LinkedIn, YouTube, Instagram, and MySpace, among others.

BMCC encourages you to share information with co-workers and with those outside the college to gather information, generating new ideas, and learning from the work of others. Social media provides inexpensive, informal, and timely ways to participate in an exchange of ideas and information. However, information posted on a website is available to the public. Therefore BMCC requests:

**Off-duty use of social media.** You may maintain personal sites or weblogs on your own time using your facilities. You must ensure that social media activity does not interfere with your work.

**On-duty use of social media.** You may engage in social media activity during work time provided it is directly related to your work and approved by your manager. Your activity may be monitored, and inappropriate use may result in disciplinary action.

**Respect.** Demonstrate respect for the dignity of BMCC, its students, faculty, and its staff. Avoid inappropriate comments (ethnic slurs, personal insults, obscenity, or use of language that may be considered inflammatory).

**Confidentiality.** Do not identify or reference BMCC’s students, faculty, or staff without express permission. You may write about your job in general but may not disclose any confidential or proprietary information.

**Legal.** You are expected to comply with all applicable laws, including but not limited to, Federal Trade Commission (FTC) guidelines, copyright, trademark, and harassment laws.

**Discipline.** Violations of this policy may result in disciplinary action.

*Note:* Nothing in this policy is meant to, nor should it be interpreted to in any way limit your rights under any applicable federal, state, or local laws. Including your rights under the National Labor Relations Act to engage in protected concerted activities with other employees to improve terms and conditions of employment, such as wages and benefits.
Equal Opportunity and Commitment to Diversity

Equal Opportunity
As part of CUNY, a public University System, BMCC adheres to federal, state, and city laws and regulations regarding nondiscrimination and affirmative action.

It is the policy of BMCC to recruit, employ, retain, promote, and provide benefits to employees without regard to race, color, creed, national origin, ethnicity, ancestry, religion, age, sex, sexual orientation, gender, gender identity, marital status, partnership status, disability, genetic information, alienage, citizenship, military or veteran status, pregnancy, or status as a victim of domestic violence/stalking/sex offenses, or any other legally prohibited basis in accordance with federal, state and city laws. This Policy also prohibits retaliation for reporting or opposing discrimination, or cooperating with an investigation of a discrimination complaint.

BMCC’s Notice of Non-Discrimination policy incorporates, as applicable, the nondiscrimination and affirmative action obligations set forth in federal, state, and local law including, but not limited to: Executive Order 11246, as amended, the Equal Pay Act of 1963, as amended, Titles VI and VII of the Civil Rights of 1964, as amended, the Age Discrimination in Employment Act of 1967, as amended, Sections 503 and 504 of the Rehabilitation Act of 1973, as amended, Title IX of the Educational Amendments of 1972, as amended, the Americans with Disabilities Act (ADA) of 1990, the Vietnam Era Veterans Readjustment Assistance Act of 1974, as amended, New York State Human Rights Law and the New York City Civil Rights Law, as well as the policies of the City University’s Board of Trustees.

BMCC is committed to ensuring a discriminatory free environment, where all persons are treated fairly and with respect regardless of their protected status. The Office of Compliance & Diversity is dedicated to promoting an open and inclusive environment, addressing complaints as they arise, creating programs that promote diversity and awareness, and ensuring that the college complies with all applicable policies and laws.

You may access the complete Affirmative Action Plan by visiting the Office of Diversities Web Page.

Americans with Disabilities Act (ADA) and Reasonable Accommodation
To ensure equal employment opportunities to qualified individuals with a disability, BMCC will make reasonable accommodations for the known disability of an otherwise qualified individual, unless undue hardship on the operation of the business would result. Employees who may require reasonable accommodation should contact the Office of Human Resources.

Commitment to Diversity
BMCC is committed to creating and maintaining a workplace where employees have an opportunity to participate and contribute to the success of the business and are valued for their skills, experience, and unique perspectives.

Harassment and Complaint Procedure
Sexual and other unlawful harassment is a violation of Title VII of the Civil Rights Act of 1964 (Title VII), as amended, as well as many state laws. Harassment based on a characteristic protected by law, such as race, color, ancestry, national origin, gender, sex, sexual orientation, gender identity, marital status, religion, age, disability, veteran status, or other characteristic protected by state or federal law, is prohibited.

It is BMCC’s policy to provide a work environment free of harassment. Harassment of BMCC’s employees by management, supervisors, coworkers, or nonemployees who are in the workplace is prohibited. Retaliation against an individual who has complained about sexual or other harassment or retaliation against individuals for cooperating with an investigation of a harassment complaint is similarly unlawful and will not be tolerated.
Complaint Procedure. Any employee who believes they have been subject to or witnessed illegal discrimination, including sexual or other forms of unlawful harassment, is requested and encouraged to make a complaint. You should bring your complaint to any member of management with whom you feel comfortable (your immediate supervisor, department manager, or the HR Director).

No reprisal, retaliation or other adverse action will be taken against an employee for making a complaint or report of discrimination or harassment or for assisting in the investigation of any such complaint or report. Any suspected retaliation or intimidation should be reported immediately. All complaints will be investigated promptly and, to the extent possible, confidentiality. If the investigation confirms conduct contrary to this policy has occurred, BMCC will take immediate, appropriate, corrective action, including discipline, up to and including immediate termination. Information on resources and the process for filing a complaint is available on the CUNY website.

Sexual Harassment Policy
It is both CUNY and BMCC’s policy to promote a cooperative work and academic environment in which there exists mutual respect for all College students, faculty, and staff. Harassment of employees or students based upon sex is inconsistent with this objective and contrary to the College’s non-discrimination policy. Sexual Harassment is illegal under Federal, State, and City laws and will not be tolerated.

For information about how to deal with Sexual Harassment, or, if you feel that you have been a victim of Sexual Harassment and want to report it, contact any of the following offices.

- Public Safety, Director Michael Korn;
- Office of Diversity, Chief Diversity Officer Odelia Levy;
- Human Resources Department, Director Gloria Chao;
- the Woman’s Resource Center, or BMCC Counseling Center.

BMCC will take all steps necessary to prevent and eliminate unlawful harassment, and has an obligation to maintain confidentiality to the fullest extent possible.

Odelia Levy, Esq. is the college's Chief Diversity Officer and also serves as the Coordinator for the Title 504 and Title IX programs, and the Sexual Harassment Awareness and Intake Committee. You may reach Ms. Levy at olevy@bmcc.cuny.edu or (212) 220-1236. For additional information regarding Title 504 and Title IX programs, visit the Diversity Office web page.

Workplace Safety

Workplace Violence Prevention

BMCC prohibits the possession of weapons on its property at all times.

The City University of New York (the “University” or “CUNY”) and the Borough of Manhattan Community College (“BMCC” or the “College”) are committed to the prevention of workplace violence. They will respond promptly to any threats and, or, acts of violence. For purposes of this Policy, Workplace Violence is defined as any physical assault or acts of aggressive behavior occurring where an employee performs any work-related duty in the course of their employment, including but not limited to:
i. An attempt or threat, whether verbal or physical, to inflict bodily injury upon an employee;

ii. Any intentional display of force that would give an employee reason to fear or expect bodily harm;

iii. Intentional and wrongful physical contact with an employee without their consent that entails some injury; and

iv. Stalking an employee in a manner that may cause the employee to fear for their physical safety and health when such stalking has arisen through and in the course of employment.

Workplace Violence presents a severe occupational safety hazard to the College and its employees. The College will respond promptly to threats and, or, acts of violence. All employees are responsible for helping to create an environment of mutual respect and for assisting in maintaining a safe and secure work environment and will participate in the annual Workplace Violence Prevention Training Program.

Consistent with University policies, rules, and collective bargaining agreements, individuals who violate the Violence Prevention Policy may be removed from BMCC campuses and are subject to disciplinary and or personnel action up to and including termination. Additionally, they may be referred to law enforcement authorities for criminal prosecution.

Incidents involving Workplace Violence will be given the serious attention they deserve. Employees are responsible for reporting any incidents of Workplace Violence of which they become aware. The procedure for reporting incidents of suspected or alleged Workplace Violence can be found in BMCC’s Workplace Violence Prevention Policy.

Employees and other members of the BMCC community are also encouraged to report any behavior they believe may lead to potential workplace violence. Reports can be filed with a supervisor, Department of Public Safety and, or Human Resources. No employee will be subject to retaliation, intimidation, or discipline as a result of reporting a threat in good faith under this guideline.

The emergency phone number for the Department of Public Safety is 212.220.8080

Annual Workplace Violence Prevention Training

New York State law mandates annual training in workplace violence prevention for all City University employees. Training is taken via Blackboard, and the Office of Human Resources sends training notification via email to all faculty and staff at the beginning of the fall semester. Reminders are sent at least once a month after that. All staff is expected to complete the annual Workplace Violence Prevention training no later than the end of each academic year. Part-time, hourly, and temporary faculty and staff are expected to complete the training within the first semester of hire and annually after that.

The Risks and Consequences of Drug and Alcohol Use

It is the policy of BMCC to maintain a drug- and alcohol-free work environment that is safe and productive for employees and others having business with BMCC. The unlawful use, possession, purchase, sale, distribution, or being under the influence of any illegal drug and the misuse of legal drugs while on any of the BMCC Campuses, or while performing services for the BMCC is strictly prohibited. Compliance with this policy is a condition of employment. It will be enforced at all times in accordance with applicable State and City laws. For complete information regarding this policy, visit https://www.bmcc.cuny.edu/public-safety/drug-and-alcohol-policies/.
Smoke-Free Workplace
Smoking is not allowed on any of the BMCC Campuses at any time. “Smoking” includes the use of any tobacco products, electronic smoking devices, and e-cigarettes containing nicotine cartridges. Smoking is only permitted during breaks in outdoor areas off-campus.

Emergency Closings
BMCC is always open unless a specific announcement is made to the contrary. To be notified of emergency closings, you must sign up for the CUNY Alert System. Also, the employee may contact BMCC at 212-220-8000 or check on the BMCC website for announcements regarding emergency closings.

BMCC
Employee Benefits

BMCC recognizes the value of benefits to you and your families. If you are consistently working 20 hours or more per week, you are eligible for City Health benefits.

Medical - City Health Plan
You are eligible for benefits with the City Health Plan once you have completed 90 days of employment and have continuously worked 20 or more hours a week during that period. As long as the forms are completed and handed in within 90 days, the effective date of coverage is on the 91st day of employment. Otherwise, it will be effective in the next payroll cycle after the forms have been submitted.

If you were hired on or after July 1, 2019, and become eligible to enroll for health coverage, you can only enroll in the Emblem Health HIP HMO Preferred Plan. You must remain in the HIP HMO Preferred Plan for the first year (365 days) of employment. Within the 335th day and 365th day of employment, you will have the option of either remaining in the HIP HMO Preferred Plan or selecting a different health plan.

Paid City Health Plan coverage continues only for the period that you meet the criteria mentioned above. If for any reason you no longer meet the eligibility requirements, you may elect to maintain your health plan coverage through COBRA at full cost plus administrative fees.

Workers’ Compensation
Workers’ compensation is a “no-fault” system that provides compensation for medical expenses and wage losses to employees who are injured or who become ill because of employment. The insurance provides coverage for related medical and rehabilitation costs and a portion of lost wages for employees who sustain an injury on the job. Workers’ compensation forms must be submitted to the HR Office within seven (7) working days from the date of the accident. BMCC abides by all applicable state workers’ compensation laws and regulations. If you sustain a job-related injury or illness, it is important to notify your supervisor and Human Resources immediately. With input from you, your supervisor will complete an injury report and return the form to the HR
Office. In cases of real medical emergencies, report to the nearest emergency room. Workers’ compensation benefits (paid or unpaid) will run concurrently with FMLA leave, if applicable, where permitted by state and federal law.

**Transit Benefit**
The transit benefit program allows you to save on transportation expenses through pre-tax payroll deductions. For information and enrollment, visit the HR Office or go to [https://www.commuterbenefitsnyc.com/program-details.aspx](https://www.commuterbenefitsnyc.com/program-details.aspx).

**Employee Assistance Program**
The Employee Assistance Program (EAP) is a resource designed to provide highly confidential and experienced help for employees in dealing with issues that affect their lives and the quality of their job performance.

BMCC wants you to be able to maintain a healthy balance of work and family, allowing you to enjoy life. The EAP is a confidential counseling and referral service that can help you successfully deal with life’s challenges.

This employee assistance program is a voluntary, free, and confidential benefit for you and your family members. If you choose to use these services, you are assured the information disclosed is confidential and not available to BMCC. The college is not given any information on who decides to use the services.

Services are available 24 hours a day, seven (7) days a week. For additional information, please call 1-855-492-3633 or visit the CUNY Work/Life Program website at [www.deeroaks.com](http://www.deeroaks.com). To log in, use Company Code: BMCC; Password: BMCC. BMCC encourages you to use this valuable service whenever you have such a need.

**Training and Development**
A critical component of the College’s mission is providing educational opportunities and fostering employee growth and development for those who seek self-improvement. The Office of Human Resources is dedicated to providing both training and development resources designed to enhance the knowledge, skills, and competencies of college personnel. For additional information regarding available classes, and to access the training and development page, visit the [HR web page](#).

The [Tuition Fee Waiver](#) requirements and form may be obtained on the forms page on the HR website.

**CUNY e-MALL**
CUNY employees are eligible for discounts at various stores and websites. Please visit the [CUNY Portal](#) for additional information.
Pension Plans

New York City Employees’ Retirement System (NYCERS) is a defined plan. Benefits are based on age, average salary, and years of employment. Your contribution is based on salary.

<table>
<thead>
<tr>
<th>Annual Wages Earned During Plan Year</th>
<th>Contribution Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to $45,000</td>
<td>3%</td>
</tr>
<tr>
<td>$45,001 to $55,000</td>
<td>3.5%</td>
</tr>
<tr>
<td>$55,001 to $75,000</td>
<td>4.5%</td>
</tr>
<tr>
<td>$75,001 to $100,000</td>
<td>5.75%</td>
</tr>
<tr>
<td>Greater than $100,000</td>
<td>6%</td>
</tr>
</tbody>
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The vesting period is ten (10) years of credited service. Tier 6 Basic Plan members must contribute until you separate from City service or until retirement. To collect an unreduced Service Retirement Benefit, you must retire at the full retirement age (63). The City contributes a lump sum annual to the pension funds.

TIAA - TAX-DEFERRED ANNUITY
This plan allows participants to defer a percentage of salary before taxes through a salary deduction from your paycheck. To join this fund, you will need to apply online. To access this annuity, go to https://www.tiaa.org/public/land/cunysystem and Select Classified Employee. Once there you can Explore Benefits or Enroll. If you require assistance with registering online, call TIAA at (866) 277-7957.

If you decide to participate in the TIAA Deferred Annuity program, you must contact the HR Office to obtain the Salary Reduction Agreement Form. You must return the completed and signed form to the HR Office.

Beginning March 20, 2017, you will need to provide a physical residential address for any new participants you enroll in your retirement plan. P.O. Boxes, including military and diplomatic P.O. Boxes (such as APO, FPO, DPO) will no longer be accepted.

NEW YORK STATE DEFERRED COMPENSATION PROGRAM – 457 PLAN
The employee may join this plan in addition to participating in the tax-deferred annuity. For enrollment information, please contact the Fund at (877) 334-3424.
District Council 37 (DC37) Local 2054  
College Assistants, Sign Language Interpreters and Tutors  

Employee Benefits  


District Council 37 (DC37), located at 25 Barclay Street, NY, NY 10007, is the union for the above-noted titles. As you work for a Junior College, you must work a minimum of 17 ½ hours a week or more to become eligible for these benefits to be entitled to DC37 Supplemental benefits. Please remember that to enjoy these benefits, you must enroll by filling out a DC 37 Health and Security enrollment form. You can request an enrollment form by calling (212) 815-1234, downloading an enrollment form from [www.dc37.net](http://www.dc37.net), or contacting Local 2054 at (212) 815-1967. After receiving your second paycheck, you should contact the DC37 Health and Security Benefits office to confirm union status and make sure your union cards are received. The office may be reached at (212) 815-1234. Eligibility for all benefits stops when you do not meet the required credited service hours.

District Council 37 Benefits  

For a complete list of all benefits, participating doctors, co-payments, restrictions, and additional information offered to DC37 members, call the Inquiry Unit at (212) 815-1234. The current hours of operation are Monday through Friday, from 8 a.m. to 5:30 p.m. The lines are very busy on Mondays and Tuesdays. The best time to call is later in the week, between 8 a.m. and 9:30 a.m.

Dental:  
The DC 37 Health & Security Plan’s Dental Benefit is designed to help members and their families maintain healthy teeth and gums by lowering or removing the money barrier. This benefit covers a full range of services needed for dental health. A maximum of $1,700 will be paid as benefits for each covered person in a calendar year based on the fee schedule. For a complete list of restrictions and reimbursement amounts per procedure, please reference the DC37 College Assistant Benefits booklet pages ([http://www.dc37.net/benefits/health](http://www.dc37.net/benefits/health)).

There are three ways of using the dental benefit:

a) The member and, or, dependent(s) may use any licensed dentist who provides these services. The Plan reimburses the member based on its fee schedule amount for covered services.

b) The member and, or, dependent(s) may use any dentist from the Plan’s list of Participating Dentists. A participating dentist accepts the Plan’s fee schedule amount as full payment for covered services. You will be responsible for any cost incurred if:
   i. You obtain treatment that is restricted or
   ii. Obtain treatment is not covered in the fee schedule, or the cost is above the annual dollar limit allowed.

c) The member and, or, dependent(s) may also obtain treatment at the DC 37 Dental Centers. The same Plan rules regarding restrictions, limitations, and, or, the annual dollar limit will also apply. Individuals who obtain treatment at the Centers will be required to comply with the policies and regulations established by the Centers for its patients. See section on Dental Center Policies.
Vision
Measured from your last date of service, eligible individuals may receive a Vision Benefit once every two years. Service includes an eye examination, and if needed, eyeglass frames and eyeglass lenses.
There are two ways of using your Optical Benefit: using a Voucher or getting Direct Reimbursement.
Using a Voucher - You can call or write to the Plan office and request a voucher. You have to use the Voucher within 90 days of the date of issuance. A listing of Participating Optical Providers is available at the Plan office.

Using Direct Reimbursement - you must fill out the Optical Benefit Reimbursement Form (obtainable from the Plan office) and return the completed form to the Plan for reimbursement. The Plan will reimburse you for what you spent for each procedure or item up to the amounts listed on the following schedule.

For a complete list of restrictions and reimbursement amounts per procedure, please reference the DC37 Part-Time Benefit Booklet.

Audiology
Hear & See Right, Inc. operates the Audiology Benefit. This benefit is provided in response to the many members who suffer hearing loss problems and don’t have ready access to affordable quality care. THIS BENEFIT IS AVAILABLE ONLY TO THE MEMBER. IT IS PROVIDED EXCLUSIVELY AT THE AUDIOLOGY CENTER LOCATED AT 115 CHAMBERS STREET, NEW YORK, NEW YORK 10007 (212-791-2126). The audiology benefit includes a comprehensive audiological evaluation, hearing aid evaluation, and dispensing of a hearing aid if necessary. If the evaluation confirms a hearing deficiency, the member should take the provided report to an Ear, Nose, and Throat specialist. The member must apply directly to their basic health insurance carrier for reimbursement of the specialist fee. THE AUDIOLOGY BENEFIT does NOT cover THIS FEE. Members who have coverage through an HMO must follow the procedures established by their carrier for seeing a specialist. For a complete list of restrictions and reimbursement amounts per procedure, please reference the DC37 Part-Time Benefit Booklet.

Prescription Drug Benefit
The Prescription Drug Benefit pays most of the cost of prescription drugs. Generic-Based Prescription Drug Benefit plan has a generic based Prescription Drug Program. This means that the Plan will only be responsible for paying covered prescription medication at the generic rate, except when there is no generic available, and the brand name drug is the only drug available (sole source). If you choose to obtain a brand name drug that has a generic equivalent, you will be responsible for paying the difference in cost between the two. In addition, you will have to pay the appropriate co-payment. In no case will you be charged more than the cost of the medication. If a generic equivalent is not available, instruct your physician to prescribe a preferred brand name medication. The Prescription drug benefit is available to the covered member and eligible dependents. For a complete list of co-payments and covered drugs, please reference the DC37 College Assistant Benefits booklet.
Disability Benefit

**This benefit is available to actively working members only.** You are eligible for disability benefits if you are employed on a part-time hourly basis as a College Assistant, Sign Language Interpreter, Disability Accommodations Specialist, or Tutor; and work at least 17 ½ hours per week.

There are always some costs resulting from illness and disability that are not covered by Health Insurance. The Disability Benefit helps to provide a regular income when sick leave, similar coverage, Sick Leave Grants (i.e., 3.5), donated or dedicated sick time, or employer disability benefits have been exhausted. It begins when you have used up all your sick leave, but not before the end of the eighth day of disability.

The Disability Income Benefit is 66 2/3% of your weekly pay, but not more than $200 a week (calculated on a seven (7) day week basis). The Disability Benefit is paid for as long as you remain disabled but in no event longer than 26 weeks, which is the maximum benefit. Your eligibility ends when you are no longer an active employee or do not meet the required credited service hours. If, after becoming eligible you are laid off, do not meet the required credited service hours, are no longer an active employee or are otherwise terminated, and are rehired in a covered job title, your eligibility for Health & Security Plan coverage will resume as soon as you meet the required credited service hours.

You are no longer an active employee when you are no longer on the payroll or meeting the required hours in a Covered Job Title. No Disability Benefits are paid while the employee is receiving, or is eligible to receive: Disability Benefits provided by the Income Protection Plan, Workers’ Compensation payments, if the employee has retired, resigned, was terminated or suspended. **For additional information regarding this benefit, access DC37 College Assistant Benefits booklet.**

Personal Service Unit

Everyone has problems from time to time, and it is all right to seek help for them. Individual and family concerns, alcoholism and drug abuse, financial hardships, physical illness, difficulties with children are concerns that can cause a crisis that may require assistance. To help you deal with crises or problems like these, the Plan has set up a special unit - the Personal Service Unit. The unit’s counselors (professionally trained New York State Licensed Social Workers) may be able to help you directly with short-term counseling; provide you with information about private or public social services to which you may be entitled, or refer you to the proper community agency to resolve the difficulties that you have been experiencing. **THIS IS A CONFIDENTIAL SERVICE.** For additional information regarding these services, access DC37 College Assistant Benefits booklet, visit the unit at 125 Barclay Street New York, New York 10007, or call the Personal Service Unit at (212) 815-1260 Monday - Friday 9:00 a.m. - 1:00 p.m.

Pension

The Unit answers questions relating to the benefits available under the various pension plans. Another service provided by the Unit is pension counseling. Counselors are available, by appointment, to explain and estimate members’ pension amounts, discuss pension options including survivor benefits, and to provide an overview of how to retire and benefits upon retirement. It is advisable for you to make an appointment within six months of the planned retirement date; however, the Unit assists walk-ins when necessary. In addition, the Unit advises members about disability pensions, including eligibility requirements and the steps necessary to protect the member from losing pension benefits. If the City denies a disability pension, the Unit also represents the member during the appeals process. You can visit or write the Health and Pension Services Unit at 125 Barclay Street, New York, NY, Room 314, or call the Unit at (212) 815-1200.
Retirement
Through the DC 37 Pension Unit, you can ask questions relating to the benefits available. Counselors are available, by appointment, to provide an overview of how to retire and benefits upon retirement. It is advisable for you to make an appointment within six months of the planned retirement date; however, the Unit assists walk-ins when necessary. You can visit or write the Health and Pension Services Unit at 125 Barclay Street, New York, NY, Room 314, or call the Unit at (212) 815-1200.

Legal Services
The Municipal Employees Legal Services Benefit is a program of personal legal services for active employees, retirees, and their dependents. The Plan utilizes the staff of lawyers and supporting staff maintained by the District Council 37 Health and Security Plan’s Municipal Employees Legal Services (MELS) to serve its members. Because legal problems are often closely linked to personal and financial concerns, the staff also includes social workers to help clients with such concerns. For eligible active employees, pensionable retirees, and non-pensionable resignees, the Plan's legal services include advice, counseling, and representation, including court appearances when necessary. Provided these matters do not arise from any business ventures in which you may be involved.

To make an appointment to see a Plan lawyer call (212) 815-1111. You will need to provide the legal assistant with your social security number. Additionally, you may be asked for your present job title and the name of the institution where you work. You will also ask you some questions about your legal problem to be sure it is one that is covered by the Plan benefit. If you are eligible and your problem is covered, you will be given an appointment as soon as possible. For a list of services, access DC37 Part-Time Benefit Booklet.

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Education Fund Programs and Services
Available to actively working members only, the Education Fund works towards meeting the educational and career needs of DC 37 members. As a result, the programs are continually changing. The Education Fund has a telephone HOTLINE. For the most up-to-date information on class schedules, new programs, and class cancellations, call (212) 815-1650. The Hotline operates 24 hours a day.

Tuition Reimbursement
The Education Fund administers a Tuition Reimbursement Program. Part-time employees and College Assistants who work a minimum of 17½ hours per week and 70 hours per month are covered. Eligible members may apply for a maximum reimbursement of up to $800 per calendar year. They and can choose to receive a single payment for tuition and, or, consolidated, or registration fees that are not reimbursed through other forms of assistance. Additional expenses and costs (i.e., admissions, books) are not reimbursable. Reimbursement is made at the end of the term to members who have applied and satisfied all eligibility requirements. For additional information and forms, contact the DC37 Benefits Department, (212) 815-1663 or (212) 815-1664, or the DC37 Website.

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District Council 37 (DC 37) Local 2627
IT Support Assistants Hourly
Employee Benefits

District Council 37 (DC 37) Local 2627 web page: http://www.local2627.org/

District Council 37 (DC37), located at 25 Barclay Street, NY, NY 10007, is the IT Support Assistant (hourly’s) Union. After receiving your second paycheck, you should contact the DC37 Health and Security Benefits office at (212) 815-1234, to confirm union status and make sure your union cards were received. Eligibility for all benefits stops when you do not meet the required credited service hours.

District Council 37 Benefits
For a complete list of all benefits, participating doctors, co-payments, restrictions and additional information offered to DC37 members, follow the link provided to the DC37 Part-Time Benefit Booklet

Dental:
The DC 37 Health & Security Plan’s Dental Benefit is designed to help members and their families maintain healthy teeth and gums by lowering or removing the money barrier. This benefit covers a full range of services needed for dental health. A maximum of $1,700 will be paid as benefits for each covered person in a calendar year based on the fee schedule. For a complete list of restrictions and reimbursement amounts per procedure, please reference the DC37 College Assistant Benefits booklet.

There are three ways of using the dental benefit:
   a) The member and, or, dependent(s) may use any licensed dentist who provides these services. The Plan reimburses the member based on its fee schedule amount for covered services.
   b) The member and, or, dependent(s) may use any dentist from the Plan’s list of Participating Dentists. A participating dentist accepts the Plan’s fee schedule amount as full payment for covered services. You will be responsible for any cost incurred if you:
      i. Obtain treatment that is restricted
      ii. Obtain treatment not covered in the fee schedule or
      iii. The cost is above the annual dollar limit allowed.
   c) The member and, or, dependent(s) may also obtain treatment at the DC 37 Dental Centers. The same Plan rules regarding restrictions, limitations, and, or, the annual dollar limit will also apply. Individuals who obtain treatment at the Centers will be required to comply with the policies and regulations established by the Centers for its patients. See section on Dental Center Policies.

Vision
Measured from your last date of service, eligible individuals may receive a Vision Benefit once every two years. Service includes an eye examination, and if needed, eyeglass frames and eyeglass lenses.
There are two ways of using your Optical Benefit: using a Voucher or getting Direct Reimbursement.
Using a Voucher - You can call or write to the Plan office and request a voucher. You have to use the Voucher within 90 days of the date of issuance. A listing of Participating Optical Providers is available at the Plan office.

Using Direct Reimbursement - you must fill out the Optical Benefit Reimbursement Form (obtainable from the Plan office) and return the completed form to the Plan for reimbursement. The Plan will reimburse you for what you spent for each procedure or item up to the amounts listed on the following schedule.

For a complete list of restrictions and reimbursement amounts per procedure, please reference the DC37 Part-Time Benefit Booklet.

Audiology
Hear & See Right, Inc. operates the Audiology Benefit. This benefit is provided in response to the many members who suffer hearing loss problems and don’t have ready access to affordable quality care. THIS BENEFIT IS AVAILABLE ONLY TO THE MEMBER. IT IS PROVIDED EXCLUSIVELY AT THE AUDIOLOGY CENTER LOCATED AT 115 CHAMBERS STREET, NEW YORK, NEW YORK 10007 (212-791-2126). The audiology benefit includes a comprehensive audiological evaluation, hearing aid evaluation, and dispensing of a hearing aid if necessary. If the evaluation confirms a hearing deficiency, the member should take the provided report to an Ear, Nose, and Throat specialist. The member must apply directly to their basic health insurance carrier for reimbursement of the specialist fee. THE AUDIOLOGY BENEFIT does NOT cover THIS FEE. Members who have coverage through an HMO must follow the procedures established by their carrier for seeing a specialist. For a complete list of restrictions and reimbursement amounts per procedure, please reference the DC37 Part-Time Benefit Booklet.

Prescription Drug Benefit
The Prescription Drug Benefit pays most of the cost of covered prescription drugs. Generic-Based Prescription Drug Benefit plan has a generic based Prescription Drug Program. This means that the Plan will only be responsible for paying covered prescription medication at the generic rate, except when there is no generic available, and the brand name drug is the only drug available (sole source). The Prescription drug benefit is available to the covered member and eligible dependents. For a complete list of co-payments and covered drugs, please reference the DC37 College Assistant (Benefits booklet).

Disability Benefit
The Disability Benefit helps to provide a regular income when sick leave, similar coverage, Sick Leave Grants (i.e., 3.5), donated or dedicated sick time, or employer disability benefits have been exhausted. It begins when you have used up all your sick leave, but not before the end of the eighth day of disability. However, if you are in a hospital, the Disability Benefit begins as soon as you have exhausted your sick leave. The Disability Benefit is 66 2/3% of your weekly pay, but not more than $98 a week (calculated on a seven (7) day week basis). The Disability Benefit is paid for as long as you remain disabled but in no event longer than 13 weeks, which is the maximum benefit. Your eligibility ends when you are no longer an active employee or do not meet the required credited service hours.

No Disability Benefits are paid while the employee is receiving or is eligible to receive Disability Benefits provided by the Income Protection Plan, is receiving or is eligible to receive Workers’ Compensation payments, if the employee has retired, resigned, was terminated or suspended. If after becoming eligible you are, laid off, do not meet the required credited service hours, are no longer an active employee or otherwise terminated, and are rehired...
in a covered job title, your eligibility for Health & Security Plan coverage will resume as soon as you meet the required credited service hours. For additional information regarding this benefit, access DC37 Part-Time Benefit Booklet.

Personal Service Unit
Everyone has problems from time to time, and it’s all right to seek help for them. Individual and family concerns, alcoholism and drug abuse, financial hardships, physical illness, difficulties with children are concerns that can cause a crisis that may require assistance. To help you deal with crises or problems like these, the Plan has set up a special unit - the Personal Service Unit. The unit’s counselors (professionally trained New York State Licensed Social Workers) may be able to help you directly with short-term counseling; provide you with information about private or public social services to which you may be entitled, or refer you to the proper community agency to resolve the difficulties that you have been experiencing. THIS IS A CONFIDENTIAL SERVICE. For additional information regarding these services, access DC37 College Assistant Benefits booklet or visit the unit at 125 Barclay Street New York, New York 10007 or call the Personal Service Unit at (212) 815-1260 Monday - Friday 9:00 a.m. - 1:00 p.m.

Pension
The Unit answers questions relating to the benefits available under the various pension plans. Another service provided by the Unit is pension counseling. Counselors are available, by appointment, to explain and estimate members’ pension amounts, discuss pension options including survivor benefits, and to provide an overview of how to retire and benefits upon retirement. It is advisable for you to make an appointment within six months of the planned retirement date; however, the Unit assists walk-ins when necessary. In addition, the Unit advises members about disability pensions, including eligibility requirements and the steps required to protect the member from losing pension benefits. If the City denies a disability pension, the Unit also represents the member during the appeals process. You can visit or write the Health and Pension Services Unit at 125 Barclay Street, New York, NY, Room 314, or call the Unit at (212) 815-1200.

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Helpful Numbers

<table>
<thead>
<tr>
<th>BMCC</th>
<th>Main/Emergency Closings</th>
<th>212-220-8000</th>
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</thead>
<tbody>
<tr>
<td>BMCC Human Resources Department</td>
<td>Room S717</td>
<td>212-220-8300</td>
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<tr>
<td>Computer Help Center</td>
<td>Room S140</td>
<td>212-220-8379</td>
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<tr>
<td>Office of Diversity</td>
<td>Room S701K</td>
<td>212-220-1236</td>
</tr>
<tr>
<td>Public Safety</td>
<td>Room S232</td>
<td>212-220-8075</td>
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