Hurricane Sandy FAQs

Q: I was expecting my financial aid or work study payment and it has not yet arrived. When can I expect the funds?

A: Although there were delays in issuing financial aid payments scheduled for October 31, 2012 due to Hurricane Sandy, CUNY was able to get these payments issued by November 2nd. If you have not received a payment scheduled for the above date, or subsequent dates, please contact the Bursar’s Office (Room S-320) or email them at bursar@bmcc.cuny.edu for assistance.

Q: I am at a temporary address. How can I get my financial aid check?

A: Please inform the Registrar’s Office (Room S-310) and the Financial Aid Office (Room N-340) of the temporary address where you can receive your check. We recommend you consider one of the available electronic options for receiving your future financial aid payments. To have your payments direct deposited to your personal bank account, complete a Direct Deposit Authorization at the Bursar’s Office (Room S-320). To sign up for the CUNY Scholar Support Prepaid Card, visit http://www.cuny.edu/admissions/financial-aid/info-resources/scholars-support.html. If a financial aid payment was already mailed to an address that is no longer valid, please contact the Bursar’s Office for assistance.

Q: What are my options if my economic circumstances have changed due to Hurricane Sandy but my application does not reflect this change?

A: If you feel that your eligibility for aid was impacted by the disaster, you should contact the Financial Aid Office (Room N-340) to ask for a re-assessment of your eligibility.

Q: What happens to my financial aid if I have to withdraw from school due to the effects of Hurricane Sandy?

A: If you must withdraw from all your fall classes due to Hurricane Sandy, the college will use the discretion provided under the federal student aid regulations to minimize any financial burden resulting from the withdrawal. We do suggest that you speak with your instructors and an academic advisor or counselor if you think you have to withdraw from your classes so that you make the most informed decision regarding your academic plans.

Q: I was displaced from my home in a recent natural disaster. As a result, I am having trouble making payments on my federal student loan. What are my options?

A: If you are a borrower in repayment who was adversely affected by a disaster, you qualify for administrative forbearance of loan repayment for a period of up to three months. During forbearance, payments are temporarily postponed or reduced. However, interest is still charged during the forbearance period. You should contact your lender or loan servicer to request this forbearance.

Q: I have questions regarding my financial aid and completing my FAFSA application?

A: You can get the answers to most of your questions about the financial aid applications and awarding process by visiting the college’s website at http://www.bmcc.cuny.edu/finaid/. For in-person assistance, please contact the Financial Aid Office (Room N-340) during regular business hours.

Q: What if I need to transfer to a different school?

A: If you wish to transfer to a different school, you should contact the financial aid office at your new school as soon as possible so that the new school can request your federal financial aid records. This early contact will also allow the new school to provide you with information needed to support a request for financial aid.