The steps below will assist you with retrieving your student CUNY Portal login information:

Option#1: You Forgot Your Password, but Remember Your Username
If you have never activated your Live@BMCC e-mail account before, you must do so before proceeding. CUNY Portal temporary passwords will ONLY be e-mailed to your Live@BMCC e-mail account. You can pick up the Student E-mail Instructions sheet for e-mail activation help.

A. Go to http://cunyportal.cuny.edu and click on the following in order:
   - Click the link E-mail a New Password
B. Enter your CUNY Portal / Blackboard username
C. Click on E-mail Password (CLICK ONLY ONCE!)
D. Check your Live@BMCC e-mail for the temporary password
E. Go to the Portal Log-In and log in with your username and temporary password
F. Click on My Profile (At the lower left-hand corner of the orange sidebar)
G. Click on Modify
H. Scroll down to Change your password

Change your Password
Please choose a password that is at least 6 characters long.

Old Password
New Password
New Password Confirmation

Change your password following the picture example to the left and click Save when done

Option#2: You Don’t Know / Forgot Your CUNY Portal Username AND/OR Password
OR Can’t see the Blackboard Link
A. Go to http://cunyportal.cuny.edu and click on the following in order:
   - Above the username and password box click: Account and Password Reset
B. Enter your information following the bolded comments as displayed below

Last Name:               Enter your last name EXACTLY how it appears in your student record
Social Security Number: Enter your Social Security Number without spaces or dashes (for verification purposes only)
Date of Birth:           Enter your date of birth in the following format: mm/dd/yyyy

** Note: If your last name has spaces, enter only the first part of your last name.  
Ex: De Reyes = you would just enter ’De’

C. Click on Next and then Confirm (on the next page)

Password Reset
Your username is: STU Portal username is displayed here
Please choose a new password below

New Password:
Confirm New Password

If your info is correct, you will get this screen.  
If you have never activated your student CUNY Portal account before, you will instead be given the option of choosing your username and password.

** NOTE: IF YOU DO NOT SEE YOUR COURSES on Blackboard, report to S-501A