College Computer Center
Technical Support Helpdesk
199 Chambers Street, Room S-165
New York, NY 10007
Phone: 212-220-8002
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student_helpdesk@bmcc.cuny.edu
BMCC Portal Account
BMCC Portal is an online all-access point for applications and resources. Through the BMCC Portal, you can gain access to Panther, student email, Federal Work Study information, Library Databases, CUNY Portal and links to frequently used pages on the BMCC Web site. The Portal also includes a Password Lockbox where you can store all of your BMCC related passwords for single sign-on access to BMCC accounts. For first-time users please follow the directions below:

Log in to BMCC Portal

1. Go to www.bmcc.cuny.edu
2. Click on BMCC Portal
3. Click on Login under For Students
   Username: Firstname.Lastname
   Password: YYMMDD (date of birth) and the last 4 digits of your Student ID Number
   The password and username used for BMCC Portal login can also be used to log into Wi-Fi on campus, iCafé computers, and BMCC Library Database. Your BMCC Portal password is also your student email password.

Student Email Account
Through a CUNY-wide partnership with Microsoft, Windows Live officially houses all BMCC student email accounts. Your BMCC email is the primary source of communication from the College. Your student email account allows you to take advantage of a wide array of services offered by MSN: address books, calendars, instant messaging, folders (where you can save papers, pictures and other documents) and more.

Access Your Email

1. Go to www.bmcc.cuny.edu
2. Click on email, then click on Student Email
3. Click on Login. Enter your BMCC email address and password in the fields provided.
4. Click on Sign In. (You can also access your student email through the BMCC Portal).
   Username: Firstname.
   Lastname@stu.bmcc.cuny.edu
   Password: Same as BMCC Portal password.

If no classes are listed on your Blackboard homepage and you have registered, please visit the E-Learning Center in room S-501a or call t212-220-8000 ext. 1243.

CUNY Portal Account
CUNY Portal is your gateway to all CUNY services: college Web sites, information about applying to CUNY, university-wide events, obtaining ePermits, Blackboard*, CUNY shopping discounts, and more.

Log into CUNY Portal

1. Go to www.cuny.edu
2. Click on Portal Login
3. Enter your username and password.
4. Click on Login

Once you log in, a personalized page called My Page is available to you. On this page, you can access Blackboard and other resources.

If you do not have a CUNY Portal account click on the Create New Account on the login screen and follow the instructions to create your account.

Technical Support Helpdesk

If you have questions about your BMCC Portal account or student email account, please visit the Technical Support Helpdesk in room S-165 with a valid student ID.